



The Inland Council for Excellence, a regional council of the California Council for Excellence, is pleased to announce that the Naval Surface Warfare Center, Corona Division is hosting ten events during 2007 and 2008 on the Malcolm Baldrige & International Team Excellence Award Criteria.



**“Lunch & Learn”
Baldrige Criteria: 4.0
Measurement Analysis and Knowledge Management**

Category 4.0: This category asks about the high-level performance metrics that are collected to evaluate organizational performance on a regular basis. You will learn about NSWC Port Hueneme’s evolution from data creators to quality innovators, which has helped them to become a three time CAPE Eureka Award winner - Bronze in 2005, Silver in 2006, culminating with a Gold Award in 2007. NSWC Port Hueneme is the first naval organization to receive the Gold level award in the state of California. They will share how to look at the movement of data and how they manage their daily business utilizing various tools, including the structure and maintenance of the Port Hueneme dashboard.

Speakers: **Fabio Vitale** - Director for the Office of Logistics, NSWC Port Hueneme, CA
David Scheid – Chief Innovation Officer, NSWC Port Hueneme, CA

Fabio Vitale is the Command Logistics advocate for interfacing with the Navy community, industry and other government activities and is responsible for the Logistics Horizontal Lean Value Stream. He was also the Champion for Category 4 during NSWC Port Hueneme’s successful pursuit for the CAPE Gold Award.

David Scheid oversees the research and concept exploration of technologies and processes that support the Navy fleet of today and tomorrow, and is the Team Lead for Category 4 of the Baldrige Criteria.

When: Thursday, March 20, 2008
Time: 11:30 am – 2:00 pm

Agenda:

- 11:30 am - 12:00 noon, Check-in, host display, networking and lunch
- 12:00 noon - 12:10 pm, Welcome, introductions and announcements
- 12:10 pm - 12:20 pm, Host presentation
- 12:20 pm - 1:45 pm, Program & Q and A
- 1:45 pm - 2:00 pm, Feedback evaluation, door prizes, and closing

Location: Naval Surface Warfare Center
(NSWC) Corona Division
Lake Norconian Conference Center
(See attached map)

Cost: CCE, ASQ & NSWC Members - \$35
Non-Members - \$45 (Lunch is included)

REGISTRATION DEADLINE: March 14, 2008

Please Fax Registration to (858) 486-8595 or Register Online @ www.caexcellence.org

Name _____	Check one
Title _____	<input type="checkbox"/> CCE Member
Company _____	<input type="checkbox"/> ASQ Member
Address _____	<input type="checkbox"/> NSWC Member
City _____ Zip _____	<input type="checkbox"/> Non-Member
Phone _____ Fax _____	E-Mail _____

Method of Payment: MasterCard VISA American Express Check

Credit Card # _____ Expires _____

Name on Card _____ Signature _____

Total \$ _____ Please make checks payable to: California Council for Excellence (CCE)
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Upcoming Events in this Series:

March 20 – Measurement, Analysis and Knowledge Management

May 15 – Team Excellence Criteria: Category 4, Project Implementation and Results

July 17 – Human Resources Focus

September 18 – Team Excellence Criteria: Category 5, Team Management and Project Presentation

November 20 – Process Management

The Malcolm Baldrige Criteria:

1. Leadership: How your organization's Senior Leaders address values, directions, and performance expectations, as well as a focus on customers and other stakeholders, empowerment, innovation, learning and public and community responsibilities. **July 26, 2007**

2. Strategic Planning: How your organization develops strategic objectives and action plans. How your chosen strategic objectives and action plans are deployed, and how progress is measured. **July 26, 2007**

3. Customer and Market Focus: How your organization builds relationships with customers and determines key factors that lead to customer acquisition, satisfaction, and retention, which results in business growth. **November 15, 2007**

4. Measurement, Analysis, and Knowledge Management: How your organization selects, gathers, analyzes, manages, and improves its data, information, and knowledge assets. **March 20, 2008**

5. Human Resource Focus: How your organization's employees learning and motivation enable employees to develop and utilize their full potential in alignment with your organization's overall objectives and action plans. **July 17, 2008**

6. Process Management: Examines key aspects of your organization's process management, including product, service, and business processes for creating customer and organizational value in addition to key support processes. **November 20, 2008**

7. Business Results: Your organization's performance and improvement in key business areas. **These are covered in the appropriate categories above.**

The ASQ Team Excellence Criteria

1. Project Selection and Purpose: How methods are used to choose the project, how project supports/aligns with organizational goals, performance measures and/or strategies, and identifying potential stakeholders and how they may be impacted by the project. **May 17, 2007**

2. Current Situation Analysis: How approaches/processes are used to identify root cause and analyze information to identify root cause. **September 27, 2007**

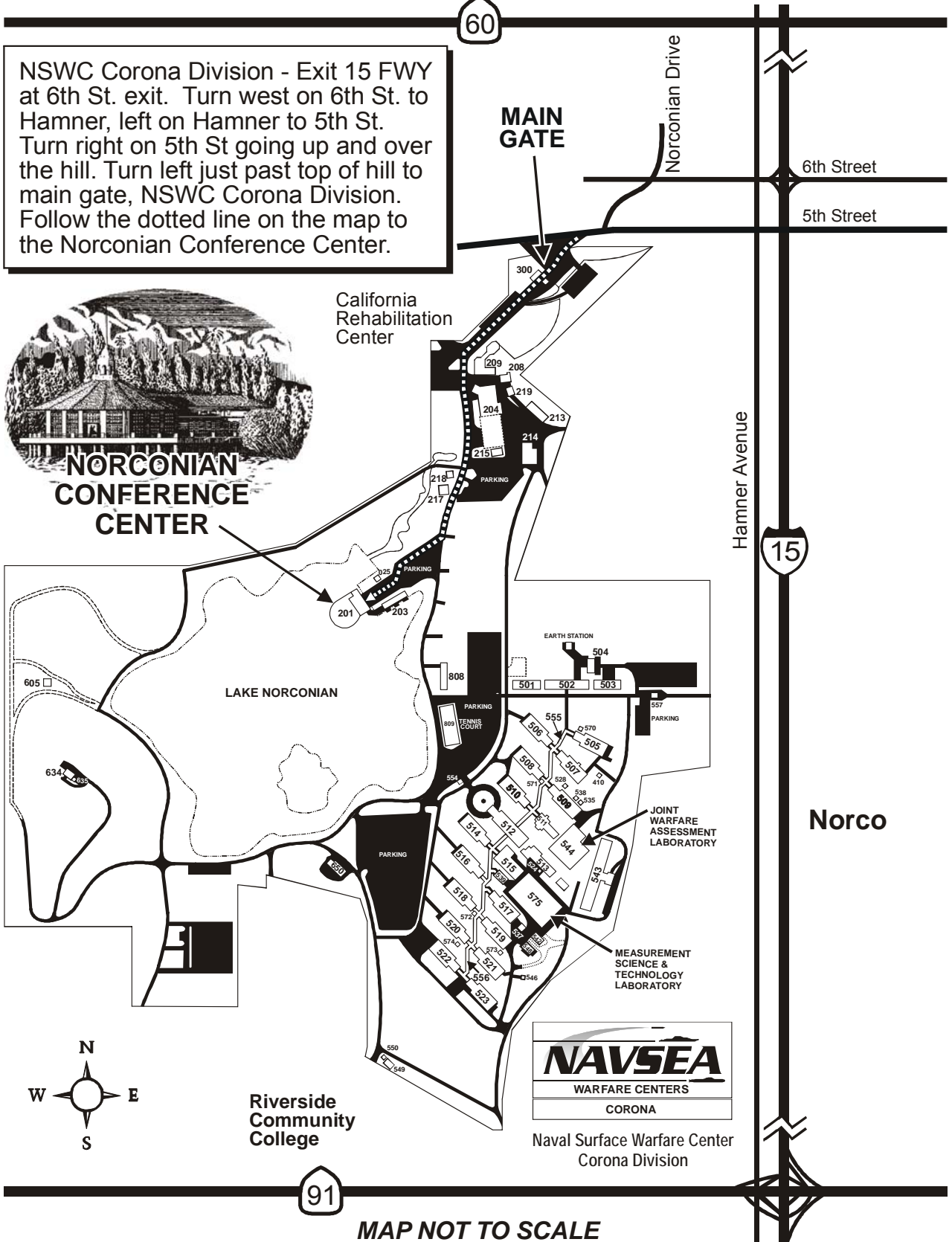
3. Solution Development: How methods are used to identify possible solutions/improvements, final solution(s)/ improvement action(s) are determined, and what validation and benefits are expected to be realized. **January, 17, 2008**

4. Project Implementation and Results: How team, organization, and stakeholder buy-in/agreement was achieved, approach used, and results realized. **May 15, 2008**

5. Team Management and Project Presentation; How teams are selected and involved throughout the project, how the team is prepared to work together and address the project, how the team managed its performance to insure effectiveness, and clarity and organization in presenting results. **September 18, 2008**

NSWC Corona Division Norconian Conference Center

NSWC Corona Division - Exit 15 FWY at 6th St. exit. Turn west on 6th St. to Hamner, left on Hamner to 5th St. Turn right on 5th St going up and over the hill. Turn left just past top of hill to main gate, NSWC Corona Division. Follow the dotted line on the map to the Norconian Conference Center.



MAP NOT TO SCALE