

California Council for Excellence
1835A S. Centre City Parkway
Suite 416
Escondido, CA 92025
For information contact:
Trish McKay
(858) 486-0400
trish@calexcellence.org

FOR IMMEDIATE RELEASE

12 CALIFORNIA ORGANIZATIONS RECOGNIZED AS LEADERS IN INNOVATION SERVICE AND PERFORMANCE EXCELLENCE.

ESCONDIDO, Calif. (Jan. 9, 2013)– The California Council for Excellence (CCE) today announced the 2012 recipients of the California Awards for Performance Excellence (CAPE)[™] Eureka and Prospector Awards. Over the years, these levels of recognition have been achieved by diverse California organizations that represent leading practices and performance in business, education, healthcare, non-profit, and the military. The 2012 recipients continue that tradition of excellence.

The top Gold-level Eureka recipients are: Kaiser Permanente Riverside Medical Service Area and Sutter Davis Hospital, Davis, Calif.

CAPE Silver-level Eureka recipients are: Desert Regional Medical Center, Palm Springs; Electronic Source Company, Van Nuys; Kaiser Permanente San Diego; Metro North WorkSource Center, Los Angeles; Portland VA Medical Center in Oregon; and VA Palo Alto Health Care System.

CAPE also recognized Bronze-level Eureka recipients: GNB Corp., Elk Grove; Managed Career Solutions/Hollywood WorkSource Center; and Omnitrans, San Bernardino.

Our first of many CAPET[™] Prospector recipients is: Facilities Management Unit within the Office of Court Construction, Administrative Office of the Courts, Sacramento. Remaining Prospector Award recipients will be announced at a later date.

The award program, which emulates the national Malcolm Baldrige Performance Excellence Program, recognizes organizations that demonstrate superior performance in seven key business areas: leadership; strategic

planning; customer and market focus; measurement, analysis and knowledge management; workforce focus; process management; and results.

Brent Duggleby, Chair of the CAPE™ Council, said “We are exceedingly proud of all our recipients as they have clearly demonstrated exceptional performance and are progressing on their efforts toward achieving excellence. As the CAPE program serves as California's gateway to the nation's Baldrige Performance Excellence Program, our Gold-level recipients can be recognized as being numbered among California's, as well as the nation's highest performing organizations.”

The 2012 award recipients will be formally honored at CCE's 19th annual Best Practices and Awards Conference, Celebrating Excellence 2013, at the Irvine Marriot on Feb. 4 and 5. CAPE™ Eureka Awards will be presented to these winners during a dinner on Monday, Feb. 4. CAPE Prospector recipients will be recognized during the awards luncheon Tuesday, Feb. 5.

Community members are invited to learn about award recipients' innovations and best practices at conference workshops. Other conference speakers this year include Alexandra Valentin, corporate director of Culture Transformation from the Ritz-Carlton Leadership Center; Harry Hertz, director of the Baldrige Performance Excellence Program; and Stephen Hacker, chief executive officer of the Transformational Systems International, LLC.

More information about CCE and the conference is available at <http://www.calexcellence.org/>

About the California Council for Excellence

Founded in 1992, the California Council for Excellence is a nonprofit educational foundation dedicated to helping California-based organizations achieve world-class results through the principles and criteria of the Baldrige Performance Excellence Program. CCE also administers the annual California Team Excellence Awards (CTEA) program, which recognizes process management, innovation and problem-solving skills through organized work teams.

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