

# CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE

## PROSPECTOR RECOGNITION

### OVERVIEW

The California Award for Performance Excellence (CAPE) Prospector assessment process is an excellent steppingstone for organizations interested in using the Baldrige Performance Excellence framework to evaluate and improve overall organizational performance. The assessment process uses the criteria of the Baldrige Builder, an abbreviated version of the full Baldrige Framework. Prospector helps organizations identify and improve what is most critical to your organization's success. By acting on the Prospector assessment findings, organizations will be better positioned to accomplish their mission, improve their results, and become more competitive.

### BENEFITS OF APPLYING

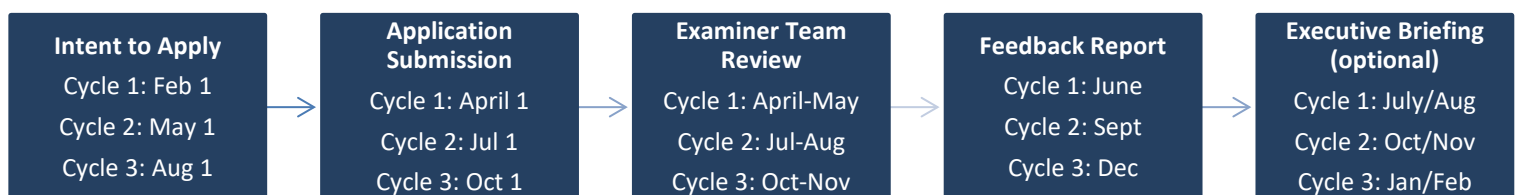
The Prospector assessment process is adaptable to all sectors, including:

- Healthcare
  - Manufacturing
  - Service
  - Small Business
  - Nonprofit
  - Government
- Helps organizations understand how well it is achieving its goals and objectives and includes a comprehensive feedback report detailing strengths and opportunities for improvement associated with organizational processes and results.
  - Optional executive briefing is available.
  - Organizational flexibility – multiple opportunities throughout the year to submit a Prospector application.
  - Objective, non-prescriptive feedback from performance excellence experts
  - Beneficial first step towards fuller deployment of the performance excellence framework
  - Organizational recognition

### TIMELINE AND KEY DATES

The application process consists of two steps:

1. Complete and submit an Intent to Apply form and fee.
2. Prepare and complete a Prospector Recognition application, including a completed Application Form, a 5-page Organizational Profile and up to 25-page response to Baldrige Builder Category items, including the associated results.



## CALIFORNIA COUNCIL FOR EXCELLENCE (CCE) AND THE CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE (CAPE) PROGRAM

CCE is a non-profit organization dedicated to the pursuit of performance excellence within all of California's industries. CCE is governed by a volunteer Board of Directors. CCE was founded in 1992 as an emulation of the national Baldrige Performance Excellence Program and is the official Baldrige-based program in California. CCE administers the CAPE program, which honors manufacturing companies, service companies, educational institutions, government agencies, healthcare, non-profit and military organizations for their performance excellence efforts. The CAPE Program offers five levels of Baldrige-based assessments for organizations at any stage of their performance excellence journey. Learn more about CCE and the CAPE program by visiting [www.calexcellence.org](http://www.calexcellence.org).