

CELEBRATING 30 YEARS OF EXCELLENCE

APRIL 30 - MAY 1, 2024
LONG BEACH, CA

APR 30 - MAY 1, 2024



SPECIAL GUESTS



Dr. Bryan K. Williams

Workshop

Motivational Speaker & Author
B Williams Enterprise



Bob Fangmeyer

Keynote

Director, Baldrige Program
NIST



Dr. Alandra Washington

Keynote

Chief Transformation and Organizational
Effectiveness Officer
W.K. Kellogg Foundation



Mike Garcia

Keynote

Gang Interventionist
Adventist Health White Memorial

2023 CAPE HONOREES



Nor-Lea Hospital District

Healthcare

Eureka Award for Performance Excellence



Communities of Excellence 2026

Service

Organizational Profile Recognition



North LA County Regional Center

Government

Organizational Profile Recognition



AGENDA

- **Apr 30** // Leading a 5-Star Team Workshop
10:00 am - 03:00 pm
- **Apr 30** // Board of Directors Reception and Dinner featuring Bob Fangmeyer
05:30 pm - 08:30 pm
- **May 1** // Breakfast with Keynote Speaker Alandra Washington
08:00 am - 9:20 am
- **May 1** // Breakout Sessions
09:30 am - 11:45 am
- **May 1** // Lunch with Keynote Speaker Mike Garcia
12:00 pm - 01:15 pm
- **May 1** // Leadership Panel
01:15 pm - 01:45 pm
- **May 1** // Networking Break
01:45pm - 02:15 pm
- **May 1** // Award and Recognition Ceremony
02:15 pm - 03:30 pm