

CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE

EUREKA AWARD FOR PERFORMANCE EXCELLENCE

OVERVIEW

Modeled after the Malcom Baldrige National Quality Award (MBNQA), the Eureka Award for Performance Excellence is the highest level of statewide recognition for performance excellence that a California organization can receive.

The award focuses on performance in five key areas:

- Product and process outcomes
- Customer outcomes
- Workforce outcomes
- Leadership and governance outcomes
- Financial and market outcomes

Applicants respond to the full Baldrige Criteria and host an examination team for a week-long site visit. Organizations that receive the Eureka Gold-Level Award (the highest of three levels: Bronze, Silver, and Gold) are eligible to compete for the national MBNQA, the nation's highest presidential recognition for performance excellence.

BENEFITS OF APPLYING

- Opportunity to gain an outside perspective on your organization, based on up to 1000 hours of review by an examination team.
- Provision of a detailed, individualized, written assessment (Feedback Report) of your organization's strengths and opportunities for improvement based on the Criteria for Performance Excellence.
- Ability to incorporate findings from the Feedback Report into your organization's Strategic Planning Process.
- Optional Executive Briefing with a Senior Examiner to discuss the findings in the Feedback Report.
- Eureka Award recipients have the opportunity to be recognized locally and statewide as well as via the California Council for Excellence Conference and Award Ceremony.



TIMELINE AND KEY DATES

The application process consists of two parts and applications are currently accepted once annually:

- 1) Submitting an **Intent to Apply Form** and fee.
- 2) Submitting an **Award Application Package**, which includes the Application Form, Organizational Charts, Glossary of Terms and Abbreviations, Organizational Profile, Criteria Responses to the Baldrige Excellence Framework, and application fee.



*Please see Eureka Application Instructions for detailed application pricing structure.

CALIFORNIA COUNCIL FOR EXCELLENCE (CCE) AND THE CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE (CAPE) PROGRAM

CCE is a non-profit organization dedicated to the pursuit of performance excellence within all of California's industries. CCE is governed by a volunteer Board of Directors. CCE was founded in 1992 as an emulation of the national Baldrige Performance Excellence Program and is the official Baldrige-based program in California. CCE administers the CAPE program, which honors manufacturing companies, service companies, educational institutions, government agencies, healthcare, non-profit and military organizations for their performance excellence efforts. The CAPE Program offers five levels of Baldrige-based assessments for organizations at any stage of their performance excellence journey. Learn more about CCE and the CAPE program by visiting www.calexcellence.org.