

CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE

CALIFORNIA TEAM EXCELLENCE AWARD (CTEA)

OVERVIEW

The focus of California Team Excellence Award (CTEA) is to help your team—no matter its size, sector, or industry— answer three questions:

- 1) Is your team performing as well as it could?
- 2) How do you know?
- 3) What and how should your team improve or change?

The CTEA Criteria provides your team with a set of questions designed to assess the effectiveness of your team, its processes, and outcomes. Organizations can use CTEA Criteria to assess either project or process-based teams. By challenging yourself with the questions that make up the CTEA Criteria you explore how you are accomplishing what is important to your team and of course to the project/process on which your team is focused.

Examiners assess the CTEA application against the CTEA Criteria and provide a written Feedback Report identifying strengths as well as opportunities for improvement organized by the seven categories. Your team, senior leaders and any other readers should consider the Feedback Report content in the spirit of continuous improvement.

The questions are divided into six process categories (Categories 1-6) and a results category (Category 7), which represent seven critical aspects of managing and performing as a team. It should be noted that these seven categories are identical to the seven categories of the Baldrige Criteria for Performance Excellence. Thus, for organizations already using Baldrige adopting the CTEA Criteria as the improvement methodology for teams ensures alignment of all the performance initiatives.

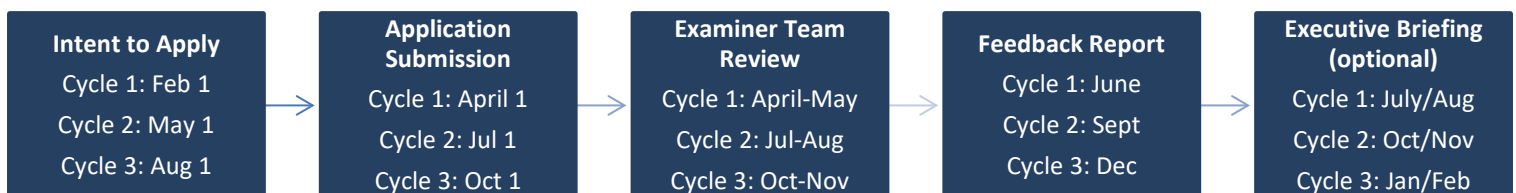
A FOCUS ON IMPROVEMENT

The CTEA Criteria helps you understand and assess how well you are accomplishing what is important to your team: how mature and how well deployed your processes are, how good your results are, whether your team is learning and improving, and how well your approaches address your teams' needs. As you respond the criteria, you will learn more and more about your team and begin to define the best ways to build on your strengths, close gaps, and innovate.

TIMELINE AND KEY DATES

The application process consists of two parts and applications are accepting during three assessment cycles:

- 1) Submitting an **Intent to Apply Form** and fee.
- 2) Submitting an **CTEA Application Package** and fee. The package should include the Application Form, a 10-page Criteria response, and a PowerPoint file that contains any accompanying figures.



CALIFORNIA COUNCIL FOR EXCELLENCE (CCE) AND THE CALIFORNIA AWARDS FOR PERFORMANCE EXCELLENCE (CAPE) PROGRAM

CCE is a non-profit organization dedicated to the pursuit of performance excellence within all of California's industries. CCE is governed by a volunteer Board of Directors. CCE was founded in 1992 as an emulation of the national Baldrige Performance Excellence Program and is the official Baldrige-based program in California. CCE administers the CAPE program, which honors manufacturing companies, service companies, educational institutions, government agencies, healthcare, non-profit and military organizations for their performance excellence efforts. The CAPE Program offers five levels of Baldrige-based assessments for organizations at any stage of their performance excellence journey. Learn more about CCE and the CAPE program by visiting www.calexcellence.org.